
MINUTES OF THE MEETING OF THE COMMUNITY LEADERSHIP AND PARTNERSHIPS COMMITTEE, HELD ON MONDAY 19 FEBRUARY 2018 AT 7.30 PM, IN THE COUNCIL CHAMBER, COUNCIL OFFICES, THORPE ROAD, WEELEY

Present:	Councillors Land (Chairman), Baker (Vice-Chairman), Amos, Chittock, Davis, Newton, Poonian, Raby and Yallop
In Attendance:	Karen Neath (Head of Leadership Support and Community) and Katie Sullivan (Committee Services Officer)
Also In Attendance:	Paul Oxley (Public Affairs Manager – Greater Anglia) and Phil Starling (Customer Service Manager – Greater Anglia)

37. APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

There were apologies for absence received from Councillors Broderick and I Henderson (with no substitutes).

38. MINUTES OF THE LAST MEETING

The minutes of the last meeting of the Committee, held on Monday 8 January 2018, were approved as a correct record and signed by the Chairman.

39. DECLARATIONS OF INTEREST

There were none.

40. GREATER ANGLIA

Paul Oxley (Public Affairs Manager – Greater Anglia) and Phil Starling (Customer Service Manager – Greater Anglia) were in attendance and provided the Committee with a presentation on Greater Anglia services. The presentation included information on the following:

- (1) Introduction;
- (2) New trains – operating from Spring 2019;
- (3) Ticket and product improvements;
- (4) Mobile app;
- (5) Ticket vending machines;
- (6) Improvements to disruptions;
- (7) Staff training;
- (8) Ticket office changes;
- (9) Industrial relations;
- (10) Going forward – the next year.

Members were given the opportunity to ask questions throughout the presentation and the Chairman (Councillor Land) also invited those members of the public who were from the Local Rail Users' Group sitting in the public gallery to ask questions.

Questions which had been submitted prior to the meeting by Members together with responses thereto were circulated to the Committee.

The Chairman gave the Committee an overview of the key areas discussed and thanked Paul Oxley and Phil Starling for their attendance and for the information that they had provided.

41. WORK PROGRAMME 2018/19

The Council's Head of Leadership, Support and Community (Karen Neath) reminded the Committee that the Review of the Year 2017/18 for the Community Leadership and Partnerships Committee and the proposed Work Programme 2018/19 for the new Community Leadership Overview and Scrutiny Committee would be considered at its next meeting which was scheduled for 19 March 2018.

The Committee was informed that the new Community Leadership Overview and Scrutiny Committee would have fewer ordinary meetings but its work would be supplemented by task and finish groups.

The Committee was further informed that the agreed terms of reference for the new Committee set out a focus on the following:

- Community Safety;
- Health and Well-Being; and
- Economy, Skills and Educational Attainment.

The Head of Leadership, Support and Community discussed the proposed meeting format for 2018/19 and explained how the task and finish groups would work.

Members were given the opportunity to ask questions and had an initial discussion on the Work Programme for the 2018/19 municipal year for the new Community Leadership Overview and Scrutiny Committee.

The meeting was declared closed at 9.21 pm

Chairman